***aetherTech***

***Potential Applicable Diversifiers***

*De-squintify* - Text size can be changed by players, or is at least 28px height by default.

*Preaching to the Choir* - Gather at least 10 jammers to sing a song and use it in the soundtrack of your game.

*Conlang* - Your game features a made-up language from another work of fiction.

<https://en.wikipedia.org/wiki/List_of_constructed_languages#Languages_used_in_fiction>

**Note: this script has some *wild* alt symbols and characters for ~immersion.~ If the engine can’t handle it, lemme know and I’ll update it to be a little more engine-friendly, or feel free to modify it however you need to.**

**Game can either immediately end if your customer satisfaction rating is too low and you’re terminated, or will end at the end of the work day.**

**Major demerits if a ticket is not completed in time, or otherwise fails. 4 or 5 stars if a ticket is successfully completed.**

***Misc. Dialogue, environmental text, etc.***

* Company tagline: *“When AI support is too expensive!”*
* “Did I tell you what my cubicle neighbor brought for lunch today? It was two pita chips. Two. What a strange guy, right?”
* “NO FUN ALLOWED”
* “Welcome to the Space Support new hire orientation. Please smile, so customers cannot hear the despair.  
  - The Management”
* [Cheesy motivational poster like this](https://imgur.com/T5QbXPu): “PRODUCTIVITY - If you’re working, you’re with us. If you’re not with us, you’re against us. Remember this.”
* “Galaxy’s Best Parental Figure” mug
* [“Hang in there!” - poster is of an alien holding onto a branch](https://imgur.com/a/6pHUewY)
* “Emergency. Emergency.

***Company names***

* Apollo Mining Industries
* Carbon Copy
* HoloSho
* **aetherTech**

***Email*** *(appears at the start of the game; can serve as a basic tutorial if we want to include more information in it.)*

“From: management@aethertech.com

Subject: Welcome

Salutations [Employee #6139542069],

Please take a moment to familiarize yourself with your productivity pod. However, our clients’ needs come first, so be certain to respond to their tickets swiftly. You may need to prioritize tickets by time sensitivity. In the event that this is impossible and your resources are limited, please make an attempt to grow additional prehensile limbs, evolve your mind to a higher plane of understanding, or ask an available coworker for assistance. Remember: we are an equal opportunity employer, so we expect this of any employee regardless of species. Failure to do so will result in permanent termination.

As you are a new hire you have been assigned a number to identify which employee you are. If your performance is deemed satisfactory, you may gain the privilege of using your name. Until then, your ID number will be your unique identifier.

Regards,

The Management”

***Email (no action required)***

“From: zaipoani@xirianviscount.disgoogolsoft.net

Subject: ₡250,000,000 FOR YU MY FRIEND

HELLO FRIEND…

MY NAME IS ZAI PO’ANI...I AM WELTHY XIRIAN VISCOUNT AND HEIR TO ROYAL XIRIAN FAMLIY FORTUNE...I REQUEST ASSISTINCE WITH FAMILY FORTUNE AS I NEED TO KEEP A SUM OF ₡500,000,000,000 GALAXY CREDITS IN OUTSIDE ACOUNT...I GIVE YOU ₡250,000,000 IF YOU ASSIST ME PLESE…

PLEASE EMAIL BACK FOR INSTRUCION…

THANK YOU MY FRIEND…

XAI PO’ANI ZIRIAN VISCOUNT”

***Email / Potential ticket***

“From: alixia@aethertech.com

Subject: Spam emails

Hi #6139542069,

I think some spam emails are getting through our firewall. X̷͍̭̑X̷̼͑X̶̬͈̌͝X̴̹̬͆͑͝A̴̤͑X̶͔̀X̶̡̌̋X̸̯̌́X̷̦̳̌̀, Nate, and I got an email from a “Xirian viscount” scammer. We know not to respond to it of course but not everyone in the office is as evolved, if you know what I mean. Can you block it from our servers as soon as possible please?

Best,

Ali’xia”

*If this turns into an interactable ticket, have the player be able to navigate a menu and remove the offending email. Maybe if it’s not successfully removed after a good amount of time, the following follow-up email can occur:*

“From: management@aethertech.com

Subject: A warning

Employee #6139542069,

We understand you were tasked with removing a spam email from our systems, and have neglected to do so. X̷͍̭̑X̷̼͑X̶̬͈̌͝X̴̹̬͆͑͝A̴̤͑X̶͔̀X̶̡̌̋X̸̯̌́X̷̦̳̌̀ took it upon themself to remove it after ¤§▼× replied to the email and openly bragged about the staggering number of credits he would receive for doing so. We require you to answer to our users’ needs as swiftly as possible, as there are consequences for not doing so. Consider this message a warning.

Regards,

The Management”

***Email / Potential ticket***

“From: rudyh@holosho.com

Subject: helpme

HELP!  
  
Myspacebaronmycomputerisnotworking  
  
Pleasehelp.  
  
Rudy”  
  
*Potential gameplay could either have the player email back Rudy with one of a few multiple choice options, or open some sort of program on their computer that pushes out driver updates to his computer.*

***Email / Potential ticket***

“From: annojof@apollominingindustries.com

Subject: VIRUS

#6139542069,

My Computer Is Acting Weird. I Did Not Click On Anything. You Guys Downloaded A Virus On MY Computer and Now I Look BAD. FIX IT

Need I Remind You That Help Tickets Are CONFIDENTIAL? Do Not Tell Anyone.

Annojo”

*Annojo has hella alien porn popups on his machine that he definitely got from browsing shady websites. This would require some sort of way to show the player is remote connecting to his computer. Gameplay would be to run a virus cleaner on his machine.*

***Email / potential ticket***

\*”From: uniltìrantokx625@carboncopy.com

Subject: Help!

Hi there!

My cryofreeze pod door is not opening. I cannot get out. Please help!

Clone #625”\*

\*This ticket is written in an alien script/language that must be deciphered using a dictionary or document on the player’s desk. Example in Na’vi:

“From: uniltìrantokx625@carboncopy.com

Subject: SRUNG SI!

Kaltxì!  
  
‘Cryofreeze’ rawng sto piak si. Srung si!

Uniltìrantokx #625”

<https://learnnavi.org/navi-vocabulary/>

Rough translation (this is in no way grammatically correct for Na’vi lmao):

“From: uniltìrantokx625@carboncopy.com

Subject: Help!

Hello!

Cryofreeze door won’t open. Help!

Body #625”

*Gameplay would require player to first translate the text of the email by referencing a dictionary on their desk. There could be a post it note on the desk mentioning that the management did not want to shell out for a universal translator software, so you have to use an “archaic method” by manually looking up the terms yourself. Then the player must send a force open command to the correct numbered pod. Maybe the pod number does not necessarily match up with the body number and requires the player to look up the directory, or they run the risk of opening the wrong pod. Opening the wrong pod can result in various consequences.*

***Phone call #1***

*Ideally there will be a subtitles option available for accessibility purposes. Maybe this phone call comes in while there’s some sort of complete chaos going on.*

“Hi sweetie!!!! It’s ma! I’m so proud of you getting a computers job onboard that giant support ship! We miss you here at the Space Colony ARK but we know you’re getting paid the big credits these days! Your mom needs your help though. My hologravision controller isn’t working and I have to watch my holonovelas by 3 PM today! Remember when we used to watch *All My Cloned Offspring* together and you would get choked up while your mom was bawling her eyes out? Gosh I miss those days! Well now they have a spinoff of that show called *All My Cloned Offspring’s Cloned Offspring* that is kind of like a sequel to that. It just premiered a dozen degrees around the sun or so. I watched it with Auntie Maria because she was visiting the ARK at the time and it was WONDERFUL. We can’t wait to find out if the cloned offspring of Clone #831 is REALLY #831’s, or if it’s ACTUALLY Clone #188. You know I have my theories though! I think it’s a diversion because the cloned offspring is ACTUALLY Clone #061’s after all. Ohhhhhh anyways…..what was I saying? Your mom is a little scatterbrained at times! ...Oh right! My hologravision controller isn’t working and I need it to pretty soon. Would you be able to help with that dear?”  
  
Multiple choice options: [Sorry mom, I really have to go.] [Yes, I’ll see what I can do.]

*If option 1 is chosen:*

“Aww……..okay hun. I understand. Never have time for your old mom, nope. I guess I’ll have to try to figure it out on my own… [hangs up”  
*There’s no other consequences but you have to live with the GUILT.*

*If option 2 is chosen:*

“Ah, I knew I could count on you!! You can call me back whenever you figure something out, as long as it’s before 3 PM of course. Love you so much honey! Bye!”

*Email that comes in shortly after the call, regardless of your options chosen.*

“From: management@aethertech.com

Employee #6139542069,

Our records indicate that you recently were using company resources for a personal call. Refrain from doing so in the future as this impacts our clients’ needs and ability to communicate with our services.

The Management”

*Gameplay can then consist of digging through your desk drawer to find a few technology manuals, including one about a HOLOGRAVISION STANDARD REMOTE CONTROLLER. Player must then read through the instructions and call back their mom with the appropriate information.*

***Email / ticket, could also be a phone call***

“From: technicians@[government name].gov

Subject: URGENT URGENT DYSON SPHERE FAILURE

URGENT!!! REQUESTING IMMEDIATE ASSISTANCE!!!!

THE DYSON SPHERE FOR STAR EPSILON URSAE MAJORIS IS IN **IMMEDIATE** NEED OF SERVICE. THE COMPUTERIZED ENGINES ARE AT RISK OF CRASHING AFTER AN APPARENT MEMORY LEAK AND NEEDS TO BE REBOOTED RIGHT NOW!!”

*Player must navigate to some sort of interface or option to reboot the proper dyson sphere within a very short amount of time. Otherwise some sort of massive explosion can be seen outside the window. Can follow up with a pissed off email from management too.*

***Email / ticket***

*Note that the email address in the “from” field is incorrect and does not match the user credentials, and lacks the aetherTech domain.*

“From: glorkoannp@disgoogolsoft.net

Subject: Password Reset

Hi there,

I am locked out of the Clearance Level 5 Restricted Files Library as I think I’ve forgotten my password. Can you please reset it for me?

Regards,

Glorkoam P.”

*The reality of this email is that it is malicious and fraudulent dun dun dunnnnn. You can either ignore it, or if the user successfully ‘resolves’ it, shortly afterwards sirens and red strobe lights will activate in the office, causing the office to go into lockdown/panic mode. A rogue ship can then be seen through the window escaping, pursued by smaller ships piloted by security. This must have been the work of space pirate espionage, OH NO. This can be followed by another angry management email.*

***Email / ticket***

“From: hhhhhhhhhh@apollominingindustries.com

Subject: SpaceTube Access

Hi, support!

I’d like to watch a certification video on SpaceTube but it seems to be blocked by our firewall. Can you unblock it when you get the chance? No rush.

Best,

Hhhhhhhhh H.”

*This would just be a simple task of allowing SpaceTube through the firewall system for Apollo Mining Industries. No real time limit or anything, as long as it’s completed before the end of the day.*

***Email***

“From: daeunk@aethertech.com

Subject: Office Party!

Hey all!!!

Don’t forget about the office party we’re hosting in Terminal 5 next week, Friday at noon! We’re celebrating an entire half of a rotation around the star without a major security incident. It’s a potluck, and we recommend you bring a dish showcasing your species’s cuisine. Here’s hoping we don’t have to cancel the party for some horrific reason again!

See you there,

Daeun”

*No action required, but maybe a follow up email announcing the cancellation of this party comes in after you cause a major security incident.*

***Email***

“From: yloyloz@aethertech.com

Subject: Warning -- Don’t Read This!

I warned you…

I AM THE GHOST OF A MURDERED AE’AL BEING WITH BLOODY EYES BLOODY HEAD BLOODY HANDS BLOODY FEATHERS BLOODY TENDRILS. SEND THIS TO 50 FRIENDS WITHIN THREE HOURS OR ELSE I WILL STAND OVER YOUR SLEEP POD AND CONSUME ALL YOUR RATIONS….

[Image could not be loaded.]”

***Email (sent shortly after the previous email is received)***

“From: kwamem@aethertech.com

Subject: Re: Warning -- Don’t Read This!

Ylo\*Ylo,

Please do not use the company email system for chain letters. Sending them is not a proven way of warding off the curse they carry and now we’re all cursed too, so thanks a lot.

Also, does anyone have a Space Costco membership card? Looks like we’re all going to need to buy more rations tomorrow.

Regards,

Kwame

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I warned you…

I AM THE GHOST OF A MURDERED AE’AL BEING WITH BLOODY EYES BLOODY HEAD BLOODY HANDS BLOODY FEATHERS BLOODY TENDRILS. SEND THIS TO 50 FRIENDS WITHIN THREE HOURS OR ELSE I WILL STAND OVER YOUR SLEEP POD TONIGHT AND CONSUME ALL YOUR RATIONS….

[Image could not be loaded.]”

***Email / Ticket***

“From: orionb@holosho.com

Subject: Commuter Ship

Tech support,

My personal commuter ship won’t boot up. It’s giving me an error.

Orion”

*This ticket is solved via dialogue options.*

[That sucks. [Ignore]]

*Ticket is marked as complete; player fails this ticket.*

[What error are you getting?]

*NPC replies with the following text.*

“Idk its an error. I can’t turn it on.”

[Is there anything on the ship monitor?]

“No, there’s nothing on the monitor.”

[Does the ship have power?]

*See below options for this choice.*

[Well, I guess I can’t help if there’s no error information. [Ignore]]

*This option makes the player fail the ticket.*

[Does the ship have enough power?]

“It should! It should have been charging since last night.”

[Can you double check the plug?]

“What, because you don’t believe me? Fine. I’ll go look at it again. What do they pay you for anyways?” *A bit of time passes and a second email comes in.*

“Hi there,

I got it. It wasn’t plugged in after all.

Regards,

Orion”

*This option makes the ticket a success and results in a 5 star rating.*

[Oh, I wouldn’t know then. Can you ask a ship technician?]

“And waste my time talking to a whole other department? What do they pay you for then? Fine, I’ll go check with them.” *This option closes the ticket and results in a 3 star rating.*